

Town of Rib Mountain Residents



Direct: (715)253-2619
Toll Free: (888)804-8556
Fax: (715)253-2955
Email: arfoxvalley@harters.net
Web: www.hartersfvd.com

Do I now have a new pick up schedule and when can I start using my carts?

No - your pick up day will not change and you may start using your cart after January 1st.

- (1) trash cart (blue cart with BLACK lid)
- (1) recycling cart (blue cart with GREEN lid)

Can I place my recyclables in plastic bags?

NO, DO NOT place recyclables in plastic bags or put bags-of-bags in your cart. For information on local grocery and retail stores that accept shopping bags and other stretch film plastic for recycling, go to RecycleMoreOutagamie.org/material-search/

What should I do if my trash and recycle does not fit in my cart?

- Save them for your next collection day.
- Ask a neighbor if they have extra room in their cart for your trash or recycle.
- Call Harter's to rent an additional trash or recycle cart for a yearly fee.
- Extra garbage stickers are available for sale at the Rib Mountain Center for \$2.50/sticker. Limit 32 gallon bag or 50 lbs. in weight per bag.

Can I take my carts with me if I move?

No. Each cart should stay with the property. These carts are the property of Harter's, for cart repair or rental of additional cart; please call (715) 253-2619 or **(888)804-8556**.

How do I set my cart out on collection day?

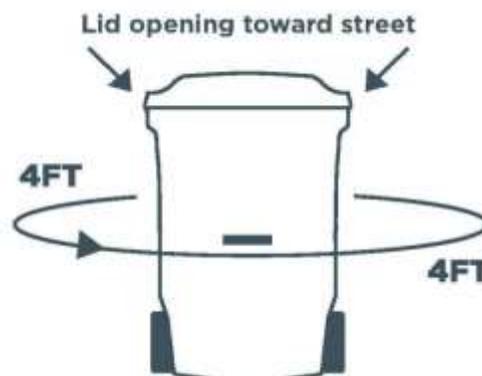
Place your cart curbside before 7am the day of collection, with the cart's handle facing your house and the lid opening toward the street. All solid waste MUST be bagged. Make sure there is at least four feet between the recycling and trash carts, and any other objects, such as a parked car or mailbox. Note, if your carts were set out late, you must wait until your next scheduled pick-up.

What if there is a snow bank?

In the case of snow, if your cart will not fit in your driveway opening, then you will need to clear an opening in the snow bank where the cart can be properly placed. Carts cannot be placed on top of the snow bank or in the road. Improperly placed carts will not be collected.

What if I have items that don't fit in my cart?

Large Household items will be collected on every other week at the expense of the resident. Pricing for these large household items are as follows: Furniture (i.e. couch, table, dresser, bed frame, mattress, box spring, bike, push mower(no gas/oil), toilet, sink), Electronics (i.e... stereo, printer, monitor, CPU tower) or Non-Freon Appliances (i.e. stove, microwave, washer, dryer, compactor, dishwasher, humidifier, water heater, water conditioner) will be \$30.00 per item and Freon Appliances (i.e. refrigerator, dehumidifier, freezer) and TV's will be \$50.00 per item. Residents are to call Harter's at (715) 253-2619 or **(888)804-8556** to schedule their large item pick up, payment is required before pick-up. The cut off will be 2:00 p.m. the day prior to pick-up day.



How do Holiday's affect my pick-up?

Holiday collection will be delayed one day, if the Holiday is on a weekday before your pick up day. Holidays are New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving and Christmas Day.