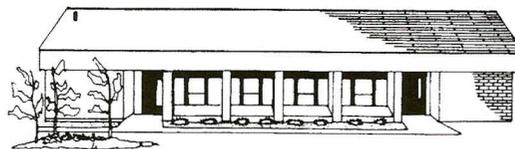


Rib Mountain Sanitary District

3 Lilac Avenue — Wausau, WI 54401
(715) 359-6177



Director of Public Works: Darin Westover

President: Ed Abendroth

Commissioner: Ed Jensen

Commissioner: Bill Miller

APRIL 2012

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SPRING FLUSHING APRIL 19TH - 30TH

TIE A STRING ON YOUR FAUCET

as a reminder that the sanitary district will be flushing water mains during the weeks of April 23rd and April 30th as part of our regular maintenance.



FLUSHING HOURS ARE FROM 7:00 A.M. TO 3:30 P.M.

Flushing will start on Monday, April 23rd on the east side of I-39, and move to the west side of I-39 on Monday, April 30th. Flushing should be completed by Friday afternoon, May 4th. You may see water spraying from fire hydrants, which is part of the flushing process.

Activities such as washing clothes or sprinkling lawns may draw some water that is tinted or brown. We suggest that customers avoid high water usage during this period. (The water may also appear milky as it comes out of the faucet and clear after a few seconds.) If you do notice tinted water, please let water run for about 10 minutes. The water is safe to drink.

Notices will be placed in the local newspaper and posters will be displayed around the community. **THANK YOU FOR YOUR PATIENCE.**

HOW DOES OUR WATER COMPARE?

With the cost of everything increasing like gasoline at \$4 or \$5 per gallon, how does your sewer & water cost compare.

The average family monthly cost comparison for area utilities looks like this:

Rib Mountain	\$22.47
Merrill	\$39.29
Wausau	\$39.47
Weston	\$43.67
Kronenwetter	\$43.68
Rothschild	\$45.17
Schofield	\$48.47

AROUND THE DISTRICT

- The Sanitary District is interested in expanding our communication links with our customers. If you are interested in getting the latest news about what's happening with drinking water and environment issues, please e-mail us at rmsd@frontier.com or call at (715) 359-6177. We will create an e-mail group and send our updates or latest news. We promise not to flood you with information.
- Keep your eyes open for anything unusual around our wells, reservoir, or pumping station. Vandals or terrorists can strike anytime day or night. The district has a representative available 7 days a week/24 hours a day. If you see anything that doesn't look right; call **359-6177** and report your observations.



PRIVATE WELL PERMITS

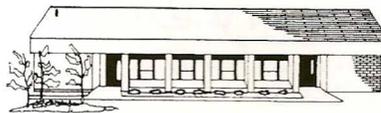
For all customers with a private well it is time for a new 5 year permit. This DNR required permit is not new, but the regulation has been revised to require a licensed Pump Installer or Well Driller must inspect the well for conformance to DNR codes. This licensing requirement alone could add \$50 - \$150 to the permit process.

Many communities are requiring the homeowners to provide a conformance report as a part of the permitting process. The report would be at the homeowners expense.

Instead of subjecting our customers to the hassle of getting a licensed person for an inspection, the District will meet the DNR requirement with our maintainers. The cost will increase from the current \$60 to \$100. This will include up to two bacti tests.

This approach should be far more economical and certainly simplifies the process.

We know government permitting can be confusing at best, but our licensed maintainers will help to simplify the



PRSRT STD
U.S. POSTAGE
PAID
WAUSAU, WI
PERMIT # 452

RETURN SERVICE REQUESTED



Plumbing Systems Cross-Connections

How about some detergent, pesticide, or petroleum product in the water you use to make your morning coffee.

We wouldn't expect this to happen, and admittedly it doesn't occur very often, but that's what can happen when cross-connections are present in plumbing systems.

To minimize this risk, the DNR requires cross-connection inspections in commercial businesses every 2 years and in residential homes every 10 years.

This District is doing residential inspections when we change out the water meters. What we have found is that many customers are not aware of the need for a hose bibb vacuum breaker on all faucets that have a threaded discharge. This is a simple, inexpensive device that can be purchased at plumbing supply, hardware or home improvement stores. Ask for a "hose bibb vacuum breaker conforming to ASSE 1011". Then simply thread this device on the faucet.

Please take time to check your home for faucets that may not have a hose bibb vacuum breaker. This is a simple, easy step to protect you and your family.



WARNING

The Rib Mountain Sanitary District is warning all customers not to flush items such as cloth rags, "flushable" wipes, disposable wipes and cleaning clothes, plastic or latex products down the toilet.

These items are clogging pumps and valves in lift stations and they may clog your own private lateral creating sewer backups and flooding into your basement.

BILLING STATEMENTS

Billing statements are due 20 days after billing is mailed. If you pay by check, the date used to determine whether a payment is late is the date the check is **RECEIVED** at the Sanitary District **NOT** the date of the check or postmark. A penalty of 1% is assessed monthly on all overdue utility balances.

PLEASE NOTE:
There will be a \$25.00 charge for all checks returned for non-sufficient funds.

3 EASY WAYS TO PAY YOUR BILLS

Drop Box: We have a drop box located outside our office door for after hours payment. Just place payment (check & stub) in an envelope and deposit in the drop box.

Automatic: We offer automatic bill payment from your checking or savings account. For more information or to have an authorization form sent to you, call us at 359-6177.

Pay Stations: For your convenience, the following businesses will accept payment for utility bills:

- M & I BANK - RIB MOUNTAIN**
- MARATHON SAVINGS BANK—RIB MTN.**
- QUALITY FOODS IGA—RIB MOUNTAIN**

These locations require the billing stub accompany the payment and may require payment by check. (Please allow enough time for payment to reach the Sanitary District by the due date.)

EMERGENCY TELEPHONE NUMBERS:

- After hours Emergency Number: 571-1226
- Darin Westover, Director: 359-9079
- Ed Abendroth, President: 359-6236
- Ed Jensen, Commissioner: 359-5364
- Bill Miller, Commissioner: 355-7156