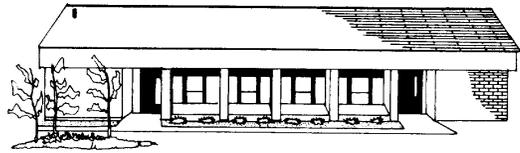


Rib Mountain Sanitary District

5703 Lilac Avenue — Wausau, WI 54401
(715) 359-6177



Director: Mike Heyroth
President: Ed Abendroth
Commissioner: Ed Jensen
Commissioner: Bill Miller

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WINTER IS HERE

Winter is upon us and the cold weather can have adverse affects. If you haven't already, now is the time to make sure you are ready for the cold. Here are a few tips to prevent freeze-ups.

- Keep the area around the water meter at least 50°.
- Shut any windows.
- Seal up crawl spaces and openings.
- Check insulation on water pipes.
- Check heat tapes.

Along with the cold weather comes snow and ice. If you have a hydrant near your home, please make sure the snow is cleared away so it will be available if needed.

Please keep the area cleared around your outside reader (touch-pad) so our meter readers have reasonable access. If snow or ice covers the area around your touch-pad, it takes extra time. But the risk of injury from slips or falls is really our concern.

Meters that can not be read will be estimated.

Thanks for your cooperation with these matters.

METER CHANGE OUT TIME

In order to assure billing accuracy and to comply with Public Service Commission regulations, the Rib Mountain Sanitary District needs to test & replace water meters every ten years. The meters are tested, rebuilt, and recycled back into use whenever possible.

Customers will be contacted by a letter requesting that an appointment be made so our maintainers can come and replace the meter.

This year our maintainers will also be specifically looking for "cross-connections". This is a Wisconsin Department of Natural Resources requirement and is intended to help keep our water supply safe. Our maintainer will be looking for any piping connections to private wells, vacuum breakers on all threaded faucets, and air gaps above drains. It sounds like a lot, but it should only take a few extra minutes.

The entire process takes about 30 minutes and can be scheduled from 7:30 am to 3:00 pm, Monday through Friday.

If you have any questions feel free to contact our office at 359-6177.

AROUND THE DISTRICT

- Keep your eyes open for anything unusual around our wells, reservoir, or pumping station. Vandals or terrorists can strike anytime day or night. The district has a representative available 7 days a week/24 hours a day. If you see anything that doesn't look right; call **359-6177** and report your observations.

Rib Knights
Snowmobile Club
P.O. Box 315 ♦ Wausau, WI 54402

Dragging trails between
Wausau-Mosinee- Marathon.
For club information - see us on our web site
ribknights - homestead.com

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PRSRT STD
U.S. POSTAGE
PAID
WAUSAU, WI
PERMIT # 452



WARNING

The Rib Mountain Sanitary District is **warning all customers not to flush items such as cloth rags, “flushable” wipes, disposable wipes and cleaning clothes, plastic or latex products down the toilet.**

These items are clogging pumps and valves in lift stations and they may clog your own private lateral creating sewer backups and flooding into your basement.

The Sanitary District does not provide any compensation to property owners or renters for damage done by sewer backups.

It is recommend that you add to your homeowner’s insurance policy coverage for this hazard. We also urge you to install a check valve in your basement floor drain. While this check valve requires periodic cleaning to insure proper working conditions, it can reduce the devastating effects of a sewer backup

HEADING FOR WARMER WEATHER?

If you leave home for an extended period of time, it’s a good idea to shut off the water service valve by the meter. We have had customers return home to find rooms flooded with water. Not a good thing to come home to.

So take a minute to shut off the water valve when you leave. This will buy you some peace of mind and may save you money if you would have a leak.

If you need help finding the shutoff valve for the water, please call our office at 715-359-6177.

BILLING STATEMENTS

Billing statements are due 20 days after billing is received. If you pay by check, the date used to determine whether a payment is late is the date the check is **RECEIVED** at the Sanitary District **NOT** the date of the check or postmark. A penalty of 1% is assessed monthly on all overdue utility balances.

HELP KEEP THE RECORDS STRAIGHT!

In order to keep records accurate, please notify our office whenever a property changes ownership, renters or a mailing address has changed—especially during the winter months when you head for warmer climates.

3 EASY WAYS TO PAY YOUR BILLS

Drop Box: We have a drop box located outside our office door for after hours payment. Just place payment (check & stub) in an envelope and deposit in the drop box.

Automatic: We offer automatic bill payment from your checking or savings account. For more information or to have an authorization form sent to you, call us at 359-6177

Pay Stations: For your convenience, the following businesses will accept payment for utility bills:

M & I BANK - RIB MOUNTAIN
MARATHON SAVINGS BANK—RIB MTN.
QUALITY FOODS IGA—RIB MOUNTAIN

These locations require the billing stub accompany the payment and may require payment by check. **(Please allow enough time for payment to reach the Sanitary District by the due date.)**

PLEASE NOTE:

There will be a \$25.00 charge for any checks returned for non-sufficient funds.

EMERGENCY TELEPHONE NUMBERS:

After hours Emergency Number: 571-1226
Darin Westover, Director: 359-9079
Ed Abendroth, President: 359-6236
Ed Jensen, Commissioner: 359-5364
Bill Miller, Commissioner: 355-7156



**MONTHLY MEETING: 7:00 P.M. THE
THIRD WEDNESDAY OF EACH
MONTH AT OUR OFFICE
5703 LILAC AVENUE**